

Self-Audit / Quality Survey
Revision date: 15-Aug-2018



Company Name: **Heli-One Canada ULC.**

Parent Company: **CHC Helicopters International**

Maintenance Facility Address:

**4740 Agar Drive
 Richmond, BC, Canada V7B 1A3**

Corporate (Mailing) Address

**4740 Agar Drive
 Richmond, BC, Canada V7B 1A3**

Telephone: **+1 (604) 227-8282**

Person Responsible for Maintenance:

**Mark Roesler
 Manager, Safety & Quality
Mark.Roesler@heli-one.com**

Quality Contact:

**Mark Roesler
 Manager, Safety & Quality**

Cage Code: **L02V8**

List of Approval Certificates:

Issuing agency / OEM	Description of regulation / permit	Number
Transport Canada Civil Aviation	Approved Maintenance Organization	AMO 82-00
Transport Canada Civil Aviation	Design Approval Organization	92-V-01
Transport Canada Civil Aviation	Manufacture and Certification	82-00
Federal Aviation Administration (FAA)	Approved as per 14 CFR Part 43.17 as per the conditions specified in the BASA MIP.	
EASA	Approved Maintenance Organization	145.7109
ANAC (Brazil Civil Aviation Authority)	Approved Maintenance Organization	0607-03
CAAC (China Civil Aviation Authority)	Approved Maintenance Organization	F01100539
Thailand Department of Civil Aviation	Approved Maintenance Organization	359/2548
SAI Global	AS9110 / ISO 9001 registration	CERT-0077067
DGAC (Indonesia)	Approved Maintenance Organization	145/64600
DGAC (Mexico)	Approved Maintenance Organization	CO-061/13
Leonardo	Authorized Service Center	SCA-09-06
Sikorsky	Authorized Service Center	CSC-924
MOLIT (Republic of Korea)	Approved Maintenance Organization	2015-AMO F02
CAACI (Cayman Islands)	Approved Maintenance Organization	201-CAY-AMO-2016
CAAM (Malaysia)	Approved Maintenance Organization	FAMO/2016/22
Bailiwick of Guernsey	Maintenance Organization Validation	2-REG.145.165

Self-Audit / Quality Survey
Revision date: 15-Aug-2018



Self-Audit

Requirement	Yes	No	N/A
Quality Program			
1. Is there a documented quality system? If so, where is it documented? <ul style="list-style-type: none"> • Maintenance Policy Manual (MPM): Transport Canada approved AMO manual • ISO9001/AS9110 Quality Manual • EASA Supplement 	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Does the Quality Manual (or equivalent) contain policies and procedures for internal quality audits, including issuance and follow-up on audit findings?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Are quality findings and corrective action requests issued on internal or external audits retained for at least three years?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Is there a documented and effective training program that complies with applicable civil aviation requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Is return to service personnel properly trained, certified and authorized for all work performed at the facility?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Is there an effective system for ensuring that only authorized personnel signs off an authorized release certificate (e.g. stamps control, roster)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technical Data			
7. Is all necessary technical data (CMM, drawings) available to perform work on all items on the capability list?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Is work performed only based on approved technical data acceptable to the customer or as specified in the Purchase Order?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Do procedures for ensuring technical data used for performing work is current and available to mechanics and inspectors?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parts Handling			
10. Is there a documented and effective shelf-life program that applies to all parts subject to time control limitations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Is there a documented and effective system for ensuring all parts are properly identified?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Are there effective policies for ensuring the traceability of parts and materials to an approved source?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Is there a documented and effective parts segregation program that ensures that non- aircraft and non-serviceable parts are not inter-mixed with serviceable parts?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Are parts adequately protected from the environment, dust, contaminants and metal-metal contact through the repair process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Is there a documented and effective program to ensure that parts subject to Electrostatic Discharge protection are properly handled?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Is there an adequate Scrapped parts program in place in order to ensure that rejected parts do not return to the aircraft market?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities, Equipment and tools			
17. Is there a documented and effective program for ensuring that all tools subject to periodic calibration are adequately monitored, identified and re-calibrated?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. Is there a system to ensure that all tools are calibrated using standards traceable to an approved standards organization (e.g. NIST)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. Do the facilities provide adequate housing, protection (e.g. clean rooms, environmentally controlled rooms) and working space as required by applicable standards and specifications?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>